

RES

ES0-007 RES Workspace Manager 2012 Basic Exam

188 questions

VCE Sources: 2

res.actualtests.es0-007.v2012-12-07.by.mrzatox.60q.vce

res.actualtests.es0-007.v2013-01-25.by.anonymous.134q.vce

Questions found: 194

Duplicate questions: 6

Unique questions: 188

This document is a free study guide, it likely contains errors.

-ColgateKid

QUESTION 1

The default hide drive behavior is set to "Hide all drives unless otherwise specified" and all other settings are left at their default settings. Why would one of the user's drives still be visible?

- A. Because it is a USB drive
- B. Because it is a home drive
- C. Because it is a drive substitute
- D. Because it is a DVD-ROM drive

Correct Answer: B

QUESTION 2

You created a new RES Workspace Manager 2012 environment and enabled the option 'Cache locally unless otherwise specified' at Global level.

Where will the user settings be saved during the session for users that log on to a terminal server session?

- A. %homedrive%\Personal Settings\UserPref.
- B. %homedrive%\Pwrmenu\UserPref.
- C. %localappdata%\RES\WM\UserPref.
- D. %userprofile%\Local settings\Application Data\RES\WM\UserPref.

Correct Answer: A

QUESTION 3

The environment is using the Relay Server. How can an administrator accomplish a direct database connection with an individual RES Workspace Manager Agent?

- A. Block the Relay Server in the firewall.
- B. Use the 'Datastore connection' option in the 'Connections' tab of the RES Workspace Manager Agent.
- C. Change the config.xml
- D. Set the option 'Connect directly to the Datastore' on the Agents node.

Correct Answer: B

QUESTION 4

Scope Control is used to:

- A. Configure to which users a certain application is available.
- B. Configure to which users a certain Action setting is applied.
- C. Define which nodes are available to a user with access to a certain Administrative Role.
- D. Define which Workspace Manager objects are available to a user with access to a certain Administrative Role.

Correct Answer: D

QUESTION 5

An administrator has configured User Settings for a specific application to track registry and files. At application level, the User Setting is enabled. Start tracking changes is configured to track changes immediately.

However, no changes are being preserved for users of the application. Which of the following could be the cause of this problem?

1. Sampling mode is disabled.
2. User Settings is disabled at global level.
3. "Preserve" and "Apply" are both checked.
4. "Allow users to restore their own settings" is disabled.

- A. 1 and 2 only
- B. 3 only
- C. 2 only
- D. 4 only

Correct Answer: C

QUESTION 6

What can be used to generate files for the Workspace Designer?

1. User Settings Sampling Mode
2. Desktop Sampler
3. Baseline Desktop Analyzer
4. Instant Reports

- A. 1 and 2
- B. 2 and 3
- C. 1 and 4
- D. 3 and 4

Correct Answer: B

QUESTION 7

The "Comments" that can be specified when assigning Application Managers to an application is displayed to the:

- A. End user when the application is started.
- B. End user when access to the application is requested.
- C. Application Manager when users are assigned to the application
- D. Application Manager when information about the application is viewed.

Correct Answer: C

QUESTION 8

An international Terminal Server farm centrally based in New York has users with different languages working on it. The best way to create a language-dynamic Start Menu is to base it on

1. Zones.
2. Language Packs.
3. Keyboard mappings.
4. Environment Variables.

- A. 1 and 2 only
- B. 3 and 4 only

- C. 1, 2 and 4 only
- D. 2, 3 and 4 only

Correct Answer: C

QUESTION 9

Which entry is recorded in the Audit Trail?

- A. Granted access
- B. Locked account
- C. Security warning
- D. Actions error

Correct Answer: A

QUESTION 10

At the Desktop > Background node a Desktop background image is configured for the users. If an administrator creates a Building Block of this setting, what will happen with that image?

- A. The background image will be inserted into the Building Block.
- B. It is not possible to create a Building Block of items containing images.
- C. The background image will be stored in an additional file.
- D. All settings will be included, but the background image is ignored.

Correct Answer: C

QUESTION 11

RES Workspace Manager is configured to monitor CPU usage to prevent bad applications from disturbing other sessions. What happens when an application takes too much processing time?

RES Workspace Manager will:

- A. Lower the process priority so the operating system will only run it in leftover CPU time.
- B. Kill the application after notifying the user about the misbehaving process.
- C. Automatically move the running instance to a free server, if available.
- D. Pause the application, notify the user, and continue the application when there's enough free CPU power.

Correct Answer: A

QUESTION 12

An administrator wants to be notified by e-mail when a user installs an application. What is the easiest way to accomplish this?

- A. Create an e-mail notification type and set the alerting option 'User installed Applications- Applications installed' to this notification type.
- B. Set the Administrator e-mail address in the alerting option 'User installed Applications- Applications installed'.
- C. Create a custom e-mail task and attach this to all applications.
- D. Create a notification type and select the option 'Applications installed'.

Correct Answer: A

QUESTION 13

With application license control enabled for all applications, where can an administrator find a detailed report on application license usage?

- A. In Usage Tracking
- B. In Instant Reports
- C. In Modification Log
- D. In Workspace Analysis

Correct Answer: A

QUESTION 14

Can the option "Windows Shell Shortcut creation: Do Nothing" be used in combination with the RES Workspace Manager Shell?

- A. Yes, and applications will not be managed.
- B. Yes, and the session will not be managed.
- C. No, RES Workspace Manager will not continue when the session is started
- D. No, RES Workspace Manager will automatically revert to 'Replace'.

Correct Answer: D

QUESTION 15

A Workspace Container can be used to organize the RES Workspace Manager environment in the following ways:

1. By computer type (e.g. laptops, desktops, terminal servers)
2. By customer (e.g. hosting multiple environments on shared infrastructure)
3. By hardware requirements (e.g. amount of RAM or processor present)
4. By functionality (e.g. basic and advanced desktop environments)

- A. 1 and 3 only
- B. 1 and 4 only
- C. 1, 2 and 4 only
- D. 1, 3 and 4 only

Correct Answer: C

QUESTION 16

When using E- Mail Templates with Microsoft App-V, the MAPI profile will be created:

- A. On the Microsoft App-V Server.
- B. On the user's home drive.
- C. In the virtual environment.
- D. In the Datastore.

Correct Answer: C

QUESTION 17

Which rules can be used with Zones?

1. USB serial number
2. Active Directory Site
3. Hardware requirement
4. Terminal Server listener name

- A. 1 and 2 only
- B. 3 and 4 only
- C. 1, 3 and 4 only
- D. 1, 2, 3 and 4

Correct Answer: D

QUESTION 18

Which of the following notations can be used when creating a Drive Mapping in RES Workspace Manager?

1. Http://to a WebDAV folder
2. Https:// to a WebDAV folder
3. Local path to a folder
4. UNC path to a shared folder

- A. 4 only
- B. 3 and 4 only
- C. 1, 2 and 4 only
- D. 1, 2, 3 and 4

Correct Answer: C

QUESTION 19

You want to protect your Relay Server against unauthorized Agent connections. How can that be done?

- A. Configure an Administrative Role without access to the Relay Servers.
- B. Enforce protocol encryption between the Relay Server and the Agents.
- C. Configure an environment password for the Relay Servers.
- D. Create a Scope without access to the Relay Servers.

Correct Answer: C

QUESTION 20

Which Access Control criteria can be used restrict Workspace Contains?

1. User/Group
2. Directory Services
3. Client Name
4. Language

- A. 1 and 2
- B. 1 and 4
- C. 2 and 3

D. 2 and 4

Correct Answer: B

QUESTION 21

How can an administrator automatically add an RES Workspace Manager Agent to a specific workspace?

- A. Use the MSI parameter ADDTOWORKSPACE when installing the Agent.
- B. Use RES Automation Manager.
- C. Select the option 'Use as default workspace' in the RES Workspace Manager console.
- D. Edit the config.xml file.

Correct Answer: A

QUESTION 22

Which of the following tasks are performed by the RES Workspace Manager Agent Service?

1. Checking Datastore connectivity
2. Unlocking and locking the User Registry
3. Handle license requests

- A. Only 1
- B. 1 and 2
- C. 2 and 3
- D. 1, 2 and 3

Correct Answer: D

QUESTION 23

Which log shows if the environment is sized correctly to handle session starts without exceeding the configured maximum number of simultaneous logons?

- A. CPU Optimization Log
- B. Access Balancing Log
- C. Session Log
- D. Global Error log

Correct Answer: B

QUESTION 24

A CAD application needs full CPU power to ensure the shortest rendering times. CPU Optimization is configured for the total environment to limit CPU usages for applications. How can the administrator configure RES Workspace Manager so that it grants this specific application the necessary CPU power, without losing control over other applications?

- A. Add a registry action at application level: Exclude From CPU = Yes
- B. Exclude the application from CPU Optimization by adding the process name in the global CPU Optimization properties.
- C. All applications are effected by CPU Optimization. No exceptions can be made.

D. Exclude the application from CPU Optimization on the application's Settings tab

Correct Answer: D

QUESTION 25

What RES Workspace Manager feature must an administrator use to monitor if users save files to the local hard drive of their computers?

- A. Read-Only Blanketing in Enabled mode
- B. Read-Only Blanketing in Learning mode
- C. Files and Folder Security in Enabled mode
- D. Files and Folder Security in Learning mode

Correct Answer: B

QUESTION 26

To view all registry settings applied to a specific user, an administrator needs to consult the:

- A. Usage Tracking Viewer.
- B. User Session properties.
- C. Workspace Analysis Details.
- D. User Registry settings filtered by the user.

Correct Answer: C

QUESTION 27

Which folders are automatically excluded from Read-Only Blanketing?

- 1. tmp and temp folders
 - 2. User profile and all user profile
 - 3. Recycle bin on all local drives
-
- A. 1 and 2 only
 - B. 1 and 3 only
 - C. 2 and 3 only
 - D. 1, 2, and 3

Correct Answer: D

QUESTION 28

Which of the following statements about Scope Control are true?

- 1. Only one Scope can be active for an administrator within the Management Console.
 - 2. When a Scope is active for an administrator, objects in the Management Console may appear read-only.
 - 3. A Scope cannot be limited to a certain Workspace Container.
 - 4. A Scope cannot be limited to a certain Zone.
-
- A. 1 and 2 only
 - B. 1 and 3 only
 - C. 2 and 4 only

D. 2, 3 and 4 only

Correct Answer: C

QUESTION 29

What additional step is required after you enable Citrix XenApp Streaming?

- A. The packages should be copied to all Citrix servers
- B. The profile-files should be copied to the cache folder
- C. Pfgii .exe should be added to the profile as a pre-launch script
- D. Raderun must be configured on the Workspace Manager Agent

Correct Answer: C

QUESTION 30

What is an advantage of a Relay Server?

- A. It allows RES Workspace Manager to use the IP address of the originating client to resolve Zones.
- B. RES Workspace Manager will not try to verify whether a server in an UNC path can be reached.
- C. Agents that connect to Relay Servers do not need to have a database driver installed.
- D. It makes it possible to split your existing RES Workspace Manager Datastore to a primary and secondary location.

Correct Answer: C

QUESTION 31

When using Data Sources with a virtual application (e.g. Microsoft App-V or ThinApp), they will be created:

- A. On the virtual application server.
- B. On the user's home drive.
- C. In the virtual environment.
- D. In the Datastore.

Correct Answer: C

QUESTION 32

If an administrator imports an Application Building Block containing information about a Zone the application belongs to and this Zone does not exist in the target site.

- A. This Zone and its rules will be ignored
- B. The Zone rules will be merged with an existing Zone
- C. This Zone and its rules will be created
- D. The Zone rules will replace rules of an existing Zone

Correct Answer: C

QUESTION 33

Memory Optimization optimizes the:

- A. Virtual memory usage of system processes.
- B. Physical memory usage of system processes.
- C. Virtual memory usage of application processes.
- D. Physical memory usage of application processes.

Correct Answer: D

QUESTION 34

Enabling Service Orchestration Integration allows you to

1. Run Service Orchestration Tasks.
2. Use Service Orchestration as an Access Principle.
3. Use the Orchestration Catalog Host name as a Data Source.

- A. Only 1
- B. Only 2
- C. Only 1 and 3
- D. Only 2 and 3

Correct Answer: B

QUESTION 35

What is the effect of changing the 'Run Workspace Composer' setting from manual to automatic for an Agent in Administration > Agents?

- A. That cannot be done, as the Administration node is read-only.
- B. Users on that machine will get the RES Workspace Manager Shell instead of the Windows Shell.
- C. The RES Workspace Composer will be installed automatically on that Agent.
- D. The RES Workspace Composer will be started automatically for every user that logs on to that machine.

Correct Answer: D

QUESTION 36

What are valid RES Workspace Manager Identity options?

- A. All Users, Organizational Unit Location
- B. Not in Group, Administrative Role, Location
- C. Application Manager, Not Administrative Role, Domain
- D. Application Manager, Not in Group, Language

Correct Answer: B

QUESTION 37

What happens with the old RES Workspace Manager Environment Password when an administrator sets a new one?

- A. The old password will be honored during a grace period of 30 days.
- B. The old password will be stored in the passwords, old file.
- C. The old password will be destroyed immediately.
- D. The old password can be restored with the license node.

Correct Answer: A

QUESTION 38

Process Interception is supported for:

- 1. RES VDX extended applications
- 2. Citrix XenApp Published applications
- 3. RDP Desktops
- 4. TS RemoteApps

- A. 1 and 2 only
- B. 2 and 3 only
- C. 1, 2 and 4 only
- D. 1, 2, 3, and 4

Correct Answer: B

QUESTION 39

The SQL Server logging shows that new connections are refused on a regular basis because the SQL Server has reached the maximum amount of concurrent connections. As a result configuration changes are not replicated to all of the Agents in time because they cannot connect to the database. What needs to be done to prevent this from happening and make your infrastructure more scalable for the future while still maintaining a single point of configuration for the RES Workspace Manager environment?

- A. Deploy Relay Servers and configure the Agents to connect to the database indirectly (through those Relay Servers)
- B. Split the Datastore and have logging and tracking saved to a secondary database
- C. Create a new database and let half of the total number of Agents connect to the new database
- D. Migrate the database to a database server hosted on two or more clustered machines

Correct Answer: A

QUESTION 40

Is it necessary to set the Applications Security in Learning mode when an administrator adds a new application to the environment?

- A. No, it is possible to only enable Learning mode for the specific application.
- B. No, executables launched by the new application will be allowed automatically.
- C. Yes, to fine-tune your application the environment needs to be put in Learning mode.
- D. Yes, otherwise you will not be able to run the newly installed application.

Correct Answer: A

QUESTION 41

To create a failover printer connection, an administrator needs to configure a(n):

- A. Additional printer at the same Workspace Container.
- B. Backup printer for an existing connection.
- C. Backup printer with Advanced Printing Preferences.
- D. Additional printer with the same access control settings.

Correct Answer: B

QUESTION 42

To create exceptions for Workspace Containers you can add the exception to the global setting

- 1. In the Workspace Model
- 2. At the feature itself
- 3. In the Workspace Model Overview

- A. 1 and 2
- B. 2 and 3
- C. only 1
- D. 1, 2 and 3

Correct Answer: A

QUESTION 43

How can Building Blocks be used in combination with Workspace Containers?

- A. Building Blocks can be imported into a new or existing Workspace Container and all data will be used.
- B. Building Blocks can be merged into a new or existing Workspace Container and only Workspace-controlled items will be used.
- C. Building Blocks can be imported into an existing Workspace Container and all data will be used.
- D. Building Blocks can be imported into an existing Workspace Container and only Workspacecontrolled items will be used.

Correct Answer: D

QUESTION 44

Process Interception can intercept unmanaged shortcuts from:

- 1. Citrix XenApp Streaming.
- 2. Citrix XenApp Publishing.
- 3. Microsoft App-V.
- 4. VMware ThinApp.

- A. 1 and 2 only
- B. 2 only
- C. 1, 2 and 3 only
- D. 1, 2, 3, and 4

Correct Answer: B

QUESTION 45

Which port does the Relay Server use to communicate with the RES Workspace Manager Agents?

- A. Port 3163
- B. Port 1942
- C. Port 10000
- D. Port 3389

Correct Answer: B

QUESTION 46

User Workspace Management consists of:

- A. Context, Composition and Content
- B. Context, Content and Security
- C. Security, Diagnostics and Setup
- D. Composition, Security, Extensions

Correct Answer: B

QUESTION 47

When you want to use an ADFV1X file to configure policies, where should you BEST configure this?

- A. Group Policies
- B. User Registry
- C. User Settings
- D. Custom Resources

Correct Answer: B

QUESTION 48

What needs to be created in order to assign the Workspace Container "New York" to a dedicated administrator?

- A. An Administrative Role with a Filter on the Workspace Container "New York".
- B. An Administrative Role with a Scope on the Workspace Container "New York".
- C. An Administrative Role with Workspace Control containing the Workspace Container "New York".
- D. A Filter with Workspace Control containing the Workspace Container "New York".

Correct Answer: B

QUESTION 49

An administrator has setup a new RES Workspace Manager environment that uses a database hosted on a Microsoft SQL Server to store its configuration. Company policy dictates that only Windows Authentication can be used to connect to the database. During the creation of the database the name of a security group was provided that holds all the user accounts that need to

be able to use an RES Workspace Manager Console or access the database.

Which Windows service must be reconfigured to ensure that RES Workspace Manager works properly in this environment?

- A. The SQL Server Agent Service on the database server.
- B. The RES Workspace Manager Agent Service all Agent computers.
- C. The RES Workspace Manager Agent Service on each Relay Server.
- D. The RES Workspace Manager Console Service on the management server.

Correct Answer: B

QUESTION 50

If an administrator needs to view the Workspace Analysis of settings in a Workspace, without actually applying them, what RES Workspace Manager functionality can he use?

- A. The Workspace Scenario Wizard
- B. The Baseline Desktop Analyzer
- C. The Workspace Designer
- D. The Desktop Sampler

Correct Answer: A

QUESTION 51

When importing applications in the Workspace Designer several users are listed on the tab Slack

- A. These users have access to the application but will lose access with the chosen context rule.
- B. These users do not have access to the application but will gain access with the chosen context rule.
- C. These users will see the application in the start menu but will not be able to run the application.
- D. These users will not see the application in the start menu or on the desktop.

Correct Answer: B

QUESTION 52

An administrator has configured an Action in RES Workspace Manager that contains the following items:

TEST1=1

TEST2=2

TEST3=3

Building Block "Z" contains the following settings:

TEST1 = NEW 1

TEST2= NEW 2

TEST4= NEW 4

What is the BEST way to Import this Building Block with new settings while preserving the TEST3 setting?

- A. Import the Building Block and select 'Merge'.
- B. Add the TEST3 setting to the Building Block and import it.
- C. Create a Building Block of all settings, Import Building Block 2" and re-Import the settings into the Building Block.

D. Create a Building Block of the TEST3 setting, import Building Block 2" aid re-Import the TEST3 setting wing the Building Block.

Correct Answer: A

QUESTION 53

By applying an Exclusive Filter in the RES Workspace Manager Console, which objects are displayed?

- A. Only objects that do NOT match the specified Filter criteria.
- B. Only objects that match the specified Filter criteria directly.
- C. All objects, but objects that do not directly match the specified Filter criteria appear read-only.
- D. All objects, and objects that directly match the specified Filter criteria have an icon indicating they can be modified.

Correct Answer: B

QUESTION 54

The option "Allow users to restore their own settings" is selected for an application, but a user of the application complains that the "Restore" option has not become available. What is the most likely cause?

- A. The option "number of sessions to keep" has not been set.
- B. The user has no stored settings to restore.
- C. The application is running in Sampling mode.
- D. The user has selected the option "Do not show this message again".

Correct Answer: B

QUESTION 55

The administrator has been sampling for several months and you run the Workspace Designer using these DTS files. How can you be sure you only use the data from the last month?

- A. Simply leave out the DTS files older than 30 days.
- B. It is not possible to filter the data in DTS files.
- C. Select Only show objects accessed in last 30 days.
- D. In the Workspace Designer filter out the old data.

Correct Answer: C

QUESTION 56

Workspace Containers consist of:

- A. Organizational Units.
- B. RES Workspace Manager Agents.
- C. Zones based on (partial) computer name.
- D. Applications made available for specific users.

Correct Answer: B

QUESTION 57

What components are needed for Desktop Transformation?

1. Desktop Sampler
2. Workspace Model
3. Workspace Preferences
4. Workspace Designer

- A. 1 and 2 only
- B. 2 and 3 only
- C. 1, 2 and 4 only
- D. 1, 2, 3, and 4

Correct Answer: C

QUESTION 58

When configuring access control on an External Command to include an Organizational Unit, a group and an Administrative Role, the External command will be applied to the user if:

- A. Either the Organizational Unit or the group matches the user's session.
- B. The Organizational Unit, group AND the Administrative Role match the user's session.
- C. Either the Organizational Unit, the group or the Administrative Role matches the user's session.
- D. The Organizational Unit and the group match the user's session; the Administrative Role is only relevant if the user is a technical manager.

Correct Answer: C

QUESTION 59

What is a Workspace Extension?

- A. A workstation-installed application that is integrated in a laptop environment.
- B. A Terminal Server-installed application that is published through RES VDX.
- C. A workstation-installed application that is integrated in a Terminal Server environment.
- D. A Terminal Server-installed application that is published through the RES Workspace Extender.

Correct Answer: C

QUESTION 60

You upgraded your existing environment from RES Workspace Manager 2011 to RES Workspace Manager 2012 and enabled the option Cache locally unless otherwise specified for the Workspace container with all your Laptops. These laptops all run Microsoft Windows 7.

Where will the User Settings be saved during the session?

- A. %homedrive%\Personal Settings\UserPref.
- B. %homedrive%\Pwrmenu\UserPref.
- C. %localappdata%\RES\WM\UserPref.
- D. %userprofile%\Local settings\Application Data\RES\WM\UserPref.

Correct Answer: C

QUESTION 61

Q1:

When a drive mapping for a user fails, in which of the following may the event be displayed?

1. Audit Trail
2. Usage Tracking viewer
3. An Alerting e-mail
4. Workspace Analysis details

- A. 1 and 2
- B. 2 and 3
- C. 3 and 4
- D. 1 and 4

Correct Answer: C

QUESTION 62

Q2:

When using multiple directory services concurrently, an administrator can do which of the following?

1. Configure a RES Workspace Manager Directory Service for tree A and for tree B, but not (yet) for tree C
2. Configure a RES Workspace Manager Directory Service for a part of a Novell tree (by setting a mount point)
3. Use several Active Directory forests in one RES Workspace Manager environment
4. Combine different parts of several Active Directory forests, plus a number of Microsoft Windows Domains

- A. 1 and 3
- B. 3 and 4
- C. 2 and 4
- D. 1, 2, 3, and 4

Correct Answer: D

QUESTION 63

Q3: (Available in RES Online Learning)

An administrator changed the Zero Profile mode of an existing application. Users had existing stored settings for that application. A week later, the administrator switched the application back into its previous Zero Profile mode. Users now have their previous, week-old settings back.

Which Migration Setting has the administrator used for the switches?

- A. Ignore
- B. Remove
- C. Apply/Convert and keep
- D. Apply/Convert and remove

Correct Answer: A

QUESTION 64

Q4: (Available in RES Online Learning)

At which of the following points can Folder Synchronization be initiated?

1. Logon
2. Refresh
3. Reconnect
4. Logoff

- A. 1 and 4
- B. 2 and 3
- C. 1, 2, and 4
- D. 1, 2, 3, and 4

Correct Answer: D

QUESTION 65

Q5:

The Desktop Sampler collects information about Context and Composition. Which of the following Composition information is sampled?

1. Network Printers
2. User Registry Settings
3. Environment Variables

- A. 1 only
- B. 2 only
- C. 1 and 2
- D. 1, 2, and 3

Correct Answer: A

QUESTION 66

Q6:

The "Comments" which can be specified when assigning Application Managers to an application is displayed to the

- A. end user when the application is started
- B. end user when access to the application is requested
- C. Application Manager when users are assigned to the application
- D. Application Manager when information about the application is viewed

Correct Answer: C

QUESTION 67

Q7: (Available in RES Online Learning)

User Workspace Management consists of

- A. Context, Composition and Content
- B. Context, Content and Security
- C. Security, Diagnostics and Setup
- D. Composition, Security, and Extensions

Correct Answer: B

QUESTION 68

Q8:

What is the extension of the files saved by the Desktop Sampler?

- A. .XML
- B. .ZIP
- C. .DTS
- D. .XBB

Correct Answer: C

QUESTION 69

Q9: (Available in RES Online Learning)

Which of the following USB rules can be used when creating a Zone?

1. USB Vendor ID
2. USB Product ID
3. USB Serial number
4. USB Storage capacity

- A. 1 and 2
- B. 3 and 4
- C. 1, 2, and 3
- D. 1, 2, 3, and 4

Correct Answer: C

QUESTION 70

Q10:

By applying an Exclusive Filter in the Management Console, which objects are displayed?

- A. Only objects that do NOT match the specified Filter criteria
- B. Only objects that match the specified Filter criteria directly
- C. All objects, but objects that do not directly match the specified Filter criteria appear read-only
- D. All objects, and objects that directly match the specified Filter criteria have an icon indicating they can be modified

Correct Answer: B

QUESTION 71

Q11:

If Time Restrictions have been configured for an application, how can the end user check to determine at what times the application is available?

- A. By clicking the Time Left system tray icon
- B. By viewing the Opening Times tab for that application in PowerHelp
- C. By checking the properties of the application's shortcut in the Start Menu
- D. By viewing the Options tab in the Workspace Preferences tool

Correct Answer: B

QUESTION 72

Q12:

An administrator has configured User Settings for a specific application in a RES Workspace Manager

environment to track registry and files. Global User Settings is enabled. At application level, the User Setting is enabled, Preserve is checked, Apply is not checked. Sampling ratio is set at 1:1. Start tracking changes is configured to track changes immediately.

What would be the end behavior for this User Settings configuration?

- A. No changes are saved or restored in the user session
- B. Changes are fully saved and fully restored in the user session
- C. Changes are fully saved but not restored in the user session
- D. New changes are not saved but previous settings are restored in the user session

Correct Answer: C

QUESTION 73

Q13: (Available in RES Online Learning)

A local Administrator's Scope limits him to his own OU. What is the BEST way to let him define separate E- Mail Template Outlook signatures for his part of the organization (based on OU)?

- A. Create separate instances of Outlook for each OU, each referring to its own E-Mail Template.
- B. Create separate instances of Outlook for each OU, each referring to the same E-Mail Template.
- C. Create one global instance of Outlook referring to one E-Mail Template with access control set to all OUs.
- D. Create one global instance of Outlook referring to separate E-Mail Templates with access control set to the respective OUs.

Correct Answer: D

QUESTION 74

Q14:

When a user has a question about the user environment, the BEST place for an administrator to find the answer is in

- A. Diagnostics > Usage Tracking
- B. Security > Sessions
- C. Composition > User Settings
- D. Diagnostics > Workspace Analysis

Correct Answer: D

QUESTION 75

Q15:

Terminal Servers and Workstations use RES Workspace Manager licenses based on

- A. the number of RES Workspace Manager Agents

- B. the type of database server
- C. number of user sessions
- D. the operation system

Correct Answer: C

QUESTION 76

Q16:

Which of the following conditions need to be true to deny access when a user logs on to a computer?

1. All assigned Workspace Containers contain access control.
2. The user's computer is assigned to one or more Workspace Containers.
3. All assigned Workspace Containers are based on (partial) client name.
4. The user has not been granted access to any of the Workspace Containers.

- A. 1 and 4
- B. 2 and 3
- C. 1, 2 and 4
- D. 1, 2, 3, and 4

Correct Answer: B

QUESTION 77

Q17:

From which of the following sections can Remote Assistance be started by users belonging to a specified helper group?

1. Agents Overview
2. User Sessions
3. Workspace Analysis

- A. 1 only
- B. 2 only
- C. 1 and 2
- D. 1 and 3

Correct Answer: B

QUESTION 78

Q18:

After a full installation of RES Workspace Manager on a workstation, an administrator has chosen not to run

the Workspace Composer automatically. How can the administrator configure to run the Workspace Composer for all users on that workstation?

1. Use Set Shell
2. Set the applicable registry key manually
3. Edit the RES Workspace Manager Agent

- A. 1 only
- B. 2 only

- C. 2 and 3
- D. 1, 2, and 3

Correct Answer: C

QUESTION 79

Q19: (Available in RES Online Learning)

What tasks can be configured in an Alerting notification type?

1. External task
2. Mobile text message
3. RES Automation Manager task
4. E-mail message

- A. 1 and 4
- B. 1, 2, and 4
- C. 1, 3, and 4
- D. 1, 2, 3, and 4

Correct Answer: C

QUESTION 80

Q20: (Available in RES Online Learning)

When publishing applications in Citrix XenApp using RES Workspace Manager, Citrix XenApp published applications can be assigned to one or more Organizational Units.

How can the published applications be configured to keep track of all changes in membership of that OU?

- A. Configure the Citrix XenApp integration settings to rebuild its user list for OU-based applications at set times
- B. Configure the application settings to rebuild its user list for the OUs concerned
- C. Schedule the Citrix XenApp integration settings to republish the application at set times
- D. Schedule the application to be republished at set times

Correct Answer: A

QUESTION 81

Q21:

The RES Workspace Manager Workspace Composer uses the

1. Local cache when the RES Workspace Manager Agent is online.
2. Local cache when the RES Workspace Manager Agent is offline.
3. Central datastore when the RES Workspace Manager Agent has an online connection.
4. Central datastore when the RES Workspace Manager Agent has an offline connection.

- A. 1 and 2
- B. 1 and 4
- C. 2 and 3
- D. 3 and 4

Correct Answer: A

QUESTION 82

Q22:

Which of the following are the default rules that apply to a new Administrative Role?

1. Deny access permissions on all nodes.
2. Modify access permissions on all nodes.
3. Access Control is applied to All Users.
4. Access Control is applied to Administrator and the group company.com\Domain Admins.

- A. 1 only
- B. 1 and 3
- C. 2 and 3
- D. 2 and 4

Correct Answer: A

QUESTION 83

Q23:

What are valid RES Workspace Manager Identity options?

- A. All Users, Organizational Unit, Location
- B. Not in Group, Administrative Role, Location
- C. Application Manager, Not Administrative Role, Domain
- D. Application Manager, Not in Group, Language

Correct Answer: B

QUESTION 84

Q24:

Which of the following permissions are available for Administrative Roles?

1. Deny Access
2. Read Access
3. Full Control
4. Modify Access

- A. 1, 2, and 3
- B. 1, 2, and 4
- C. 1, 3, and 4
- D. 2, 3, and 4

Correct Answer: B

QUESTION 85

Q25:

When using an unattended installation, is it possible to add the RES Workspace Manager Agent to a Workspace Container automatically?

- A. Yes, but the Workspace Container must be available
- B. Yes, but the Workspace Container must first be created with the corresponding public property
- C. No, this should be done manually in the RES Workspace Manager Management Console

D. No, this should be done manually or by using a Building Block

Correct Answer: A

QUESTION 86

Q26:

In the Workspace Designer, the Coverage percentage of the impact of context rules indicates the percentage of users that

- A. will receive the setting.
- B. currently have the setting and will receive it.
- C. currently do not have the setting and will receive it.
- D. currently have the setting and will not receive it.

Correct Answer: B

QUESTION 87

Q27:

In the Workspace Designer, the Missed percentage of the impact of context rules indicates the percentage of users that

- A. will not receive the setting.
- B. currently have the setting and will receive it.
- C. currently do not have the setting and will receive it.
- D. currently have the setting and will not receive it.

Correct Answer: D

QUESTION 88

Q28:

To view all registry settings applied to a specific user, an administrator needs to consult the

- A. Usage Tracking Viewer
- B. User Session properties
- C. Workspace Analysis Details
- D. User Registry settings filtered by the user

Correct Answer: C

QUESTION 89

Q29:

What log shows if the environment is sized correctly to handle session starts without exceeding the configured maximum number of simultaneous logons?

- A. CPU Optimization Log
- B. Access Balancing Log
- C. Sessions Log
- D. Errors log

Correct Answer: B

QUESTION 90

Q30:

When configuring access control on an External Command to include an Organizational Unit, a group, and an Administrative Role, the External command will be applied to a user if

- A. either the Organizational Unit or the group matches the user's session.
- B. the Organizational Unit, group, and the Administrative Role match the user's session.
- C. either the Organizational Unit, the group, or the Administrative Role matches the user's session.
- D. the Organizational Unit and the group match the user's session; the Administrative Role is only relevant if the user is a technical manager.

Correct Answer: C

QUESTION 91

Q31:

A global User Setting in the Zero Profile mode "Track specified settings on session start/end" preserves changes to a registry tree. A specific key in that tree should not be changed. How can the administrator configure the User Setting so that changes to that key are no longer preserved?

- A. Add the registry key to the Excluded Items tab of the User Setting.
- B. Add the registry key as an Exclusion to the Targeted Item.
- C. Create a Global User Settings Exclusion for the registry key.
- D. Create a Registry Settings Action to force the required registry key.

Correct Answer: B

QUESTION 92

Q32:

To create exceptions for Workspace Containers, an administrator can add the exception to the global setting

1. in the workspace model.
2. at the feature itself.
3. in the workspace model overview.

- A. 1 only
- B. 1 and 2
- C. 2 and 3
- D. 1, 2, and 3

Correct Answer: B

QUESTION 93

Q33:

Which of the following objects are supported by the workspace designer?

1. Printers
2. Directory Services

- 3. File Types
- 4. Data Sources

- A. 1 and 3
- B. 2 and 4
- C. 1, 2, and 4
- D. 2, 3, and 4

Correct Answer: C

QUESTION 94

Q35: (Available in RES Online Learning)

A specific Action in RES Workspace Manager contains the following items:

TEST1=1

TEST2=2

TEST3=3

Building Block "Z" contains the following settings:

TEST1=NEW1

TEST2=NEW2

TEST4=NEW4

What is the BEST way to import this Building Block with new settings while preserving the TEST3 setting?

- A. Import the Building Block and select "Merge".
- B. Add the TEST3 setting to the Building Block and import it.
- C. Create a Building Block of all settings, import Building Block "Z", and re-import the settings using the Building Block.
- D. Create a Building Block of the TEST3 setting, import Building Block "Z", and re-import the TEST3 setting using the Building Block.

Correct Answer: A

QUESTION 95

Q36: (Available in RES Online Learning)

To create a failover printer connection, an administrator needs to configure

- A. an additional printer at the same Workspace Container
- B. a backup printer for an existing connection
- C. a backup printer with Advanced Printing Preferences
- D. an additional printer with the same access control settings

Correct Answer: B

QUESTION 96

Q37:

To set the RES Workspace Manager Workspace Manager as the default shell, an administrator needs to replace explorer.exe with

- A. pfwsmgr.exe
- B. pwrmenu.exe
- C. pwrtech.exe
- D. pfsync.exe

Correct Answer: A

QUESTION 97

Q38: (Available in RES Online Learning)

A nested Zone

- A. cannot be accessed when the parent zone can be accessed.
- B. can only be accessed if the parent Zone can be accessed.
- C. only applies when using the "&" sign in the rule configuration.
- D. does not apply when using the "&" sign in the rule configuration.

Correct Answer: B

QUESTION 98

Q39:

The Desktop Sampler collects information about Context and Composition. Which of the following Context information is sampled?

1. Network IP address
2. Operating System
3. Domain Group Membership

- A. 1 only
- B. 2 only
- C. 1 and 2
- D. 1, 2, and 3

Correct Answer: D

QUESTION 99

Q40: (Available in RES Online Learning)

Which of the following notations can be used when creating a Drive Mapping in RES Workspace Manager?

1. Http:// to a WebDAV folder
2. Https:// to a WebDAV folder
3. Local path to a folder
4. UNC path to a shared folder

- A. 4 only
- B. 3 and 4
- C. 1, 2, and 4
- D. 1, 2, 3, and 4

Correct Answer: C

QUESTION 100

Q41:

Access Control can be applied to which of the following?

1. An application
2. An E-Mail template
3. A Data Source
4. A Workspace Container

- A. 1 only
- B. 1 and 4
- C. 1, 2, and 4
- D. 1, 2, 3, and 4

Correct Answer: D

QUESTION 101

Q42: (Available in RES Online Learning)

Which of the following actions with Building Blocks can be performed using pwrtech.exe command line parameters?

- A. Importing Building Blocks
- B. Importing and exporting Building Blocks
- C. Importing and exporting Building Blocks and also deleting objects using a Building Block
- D. Importing and exporting Building Blocks and also updating and deleting objects using a Building Block

Correct Answer: A

QUESTION 102

Q43: (Available in RES Online Learning)

What does PowerHelp enable a user to do?

- A. Request access to an application
- B. Configure application-specific settings
- C. Report software problems to the IT staff
- D. View access information about an application

Correct Answer: D

QUESTION 103

Q44:

When assigning users to an application, Application Managers may be limited by

- A. licensing and Time Restrictions
- B. licensing and Zones
- C. Organizational Unit and licensing
- D. Organizational Unit and Time Restrictions.

Correct Answer: C

QUESTION 104

Q45:

Exceptions to the Citrix XenApp Publishing defaults can be made on which of the following levels?

1. User
2. Shell
3. Application
4. Zone

- A. 3 only
- B. 1 and 3
- C. 2 and 3
- D. 3 and 4

Correct Answer: A

QUESTION 105

Q46:

Which locations are fully protected when an administrator runs Files and Folders security in learning mode on a Microsoft Windows 2003 Terminal Server?

- A. The RES Workspace Manager program folder and the RES local cache folder
- B. The RES Workspace Manager file share and the RES Workspace Manager program folder
- C. The C:\Windows\system32 folder and the RES Workspace Manager program folder
- D. The C:\Documents and Settings folder and the C:\Windows\system32 folder

Correct Answer: A

QUESTION 106

Q47:

Which Statements about Zero Profile mode are true?

1. "Track specified settings on application start/end" preserves specific items listed on the application's Targeted Items tab.
2. Preserved changes by "Track specified settings on application start/end" become available in any other session that is running simultaneously for that same user.
3. Preserved changes by "Track any setting changed by application immediately" become available in any other session that is running simultaneously for that same user.
4. "Track any setting changed by application immediately" preserves all changes in HKEY_CURRENT_USER made by the application or by application sub-processes that are listed as Authorized Files for the application or at global level.

- A. 1 and 2
- B. 3 and 4
- C. 1, 3, and 4
- D. 2, 3, and 4

Correct Answer: C

QUESTION 107

Q48:

Licenses are pooled per environment and are claimed by RES Workspace Manager Agents according to which of the following rules?

1. Terminal Servers use licenses based on user sessions.
2. Desktops use licenses based on user sessions.
3. Laptops use licenses based on user sessions.
4. Laptops claim licenses when the laptop is online.

- A. 1 and 2
- B. 1 and 4
- C. 1, 2, and 3
- D. 1, 2, 3, and 4

Correct Answer: A

QUESTION 108

Q49:

Is it necessary to set the Applications security in Learning mode when an administrator adds a new application to the environment?

- A. No, it is possible to only enable Learning mode for the specific application.
- B. No, executables launched by the new application will be allowed automatically.
- C. Yes, to fine-tune an application the environment needs to be put in Learning mode.
- D. Yes, otherwise the administrator will not be able to run the newly installed application.

Correct Answer: A

QUESTION 109

Q50: (Available in RES Online Learning)

In which of the following formats can an Instant Report be saved?

1. HTML file
2. Microsoft Excel file
3. Microsoft Word file
4. Adobe PDF file

- A. 1 and 4
- B. 1, 2, and 4
- C. 1, 3, and 4
- D. 4 only

Correct Answer: D

QUESTION 110

Q51:

The RES Workspace Manager Management Console

1. Communicates with the local cache.
2. Enables the administrator to manage all technology stacks.
3. Enables the administrator to manage only one technology stack.
4. Communicates directly with the RES Workspace Manager Datastore.

- A. 1 and 2
- B. 1 and 3
- C. 2 and 4
- D. 3 and 4

Correct Answer: C

QUESTION 111

Q52:

What needs to be created in order to assign the Workspace Container "Germany" to a dedicated administrator?

- A. An Administrative Role with a Filter on the Workspace Container "Germany"
- B. An Administrative Role with a Scope on the Workspace Container "Germany"
- C. An Administrative Role with Workspace Control containing the Workspace Container "Germany"
- D. A Filter with Workspace Control containing the Workspace Container "Germany"

Correct Answer: B

QUESTION 112

Q53: (Available in RES Online Learning)

Where are the User Home Directory rules shown that apply to a specific user?

- A. In the Composition section of Workspace Analysis Details
- B. In the Composition > User Home Directory node
- C. In the Context > Directory Services node
- D. In the Diagnostics > User Sessions node

Correct Answer: A

QUESTION 113

Q54: (Available in RES Online Learning)

What feature is optional when configuring Removable Disks?

- A. Time restrictions
- B. Zones
- C. Access Control
- D. License Control

Correct Answer: B

QUESTION 114

Q55:

When a Scope is in effect for an administrator that limits the view to an OU, which of the following statements are true?

1. The list of sessions in User Sessions is limited to users in the OU specified in the Scope.
2. The list of users in Workspace Analysis is limited to the users in the OU specified in the Scope.
3. The list of Shell Exceptions will be limited to those exceptions which apply to the OU specified in the Scope.

4. The list of Environment Variables will not show any variables that are configured to apply to all users.

- A. 1 and 2
- B. 1, 2, and 4
- C. 2, 3, and 4
- D. 1, 2, 3 and 4

Correct Answer: A

QUESTION 115

Q56:

What supports dragging and dropping on the desktop?

- A. RES Subscriber Shell
- B. RES Workspace Manager Shell
- C. Microsoft Windows Shell
- D. Microsoft Windows Shell and RES Workspace Manager Shell

Correct Answer: C

QUESTION 116

Q57:

A 3D-rendering application needs full CPU power to ensure the shortest rendering times. CPU Optimization is configured for the total environment to limit CPU usages for applications. How can the administrator configure RES Workspace Manager so that it grants this specific application the necessary CPU power, without losing control over other applications?

- A. Add a registry action at application level: ExcludeFromCPU = Yes.
- B. Exclude the application from CPU Optimization by adding the process name in the global CPU Optimization properties.
- C. All applications are effected by CPU Optimization. No exceptions can be made.
- D. Exclude the application from CPU Optimization on the application's Settings tab.

Correct Answer: D

QUESTION 117

Q58:

When a workstation running RES Workspace Manager starts a session on a Terminal Server that is also running RES Workspace Manager, a license is required

- A. for both the workstation and the terminal server session
- B. on the workstation, but notfor the terminal server session
- C. on the workstation, but a terminal server license is only needed for a published desktop
- D. on the workstation, but a terminal server license is only needed for a published application

Correct Answer: A

QUESTION 118

Q59:

What must be configured to have an E-mail sent automatically when a Security Event occurs?

- A. An Alerting E-mail for Security Management
- B. An Alerting Notification type associated with the correct event
- C. A Wisdom Task configured for the application that causes the Security Event
- D. An External Command configured for the Security Management Application Message

Correct Answer: B

QUESTION 119

Q60: (Available in RES Online Learning)

When an External Command is added, the "Wait for task to finish before continuing" is automatically selected if which of the following is selected?

- A. "Run Once"
- B. "Run Hidden"
- C. "Clear History"
- D. "Run task at logoff"

Correct Answer: D

QUESTION 120

Q61:

What RES Wisdom items can be selected from the Composition > Other > RES Wisdom Tasks node?

- A. Tasks and Queries
- B. Modules and Projects
- C. Resources
- D. Dispatchers

Correct Answer: C

QUESTION 121

Q63:

Which folders are automatically excluded from Read-Only Blanketing?

1. tmp and temp folders
2. User profile and All user profile
3. Recycle bin on all local drives

- A. 1 and 2
- B. 1 and 3
- C. 2 and 3
- D. 1, 2, and 3

Correct Answer: B

QUESTION 122

Q64:

When a Filter is applied in the RES Workspace Manager Management Console, which of the following nodes will NOT be affected?

1. Shell
2. Zones
3. User Installed Applications
4. Administrative Roles

- A. 1 and 2
- B. 1 and 3
- C. 2 and 4
- D. 2, 3, and 4

Correct Answer: B

QUESTION 123

Q65: (Available in RES Online Learning)

When using Instant Data sources with a virtual application (e.g. Microsoft App-V or ThinApp), they will be created

- A. on the virtual application server
- B. on the user's home drive
- C. in the virtual environment
- D. in the Data store

Correct Answer: C

QUESTION 124

Q66:

What is the key difference between the RES Subscriber and the RES Workspace Extender?

- A. The RES Subscriber can be used as a shell.
- B. The RES Workspace Extender can be used as a shell.
- C. The RES Subscriber integrates local applications with the RES Workspace Manager workspace.
- D. The RES Workspace Extender integrates local applications with the RES Workspace Manager workspace.

Correct Answer: A

QUESTION 125

Q67:

What Administrative Role is created by default when an administrator creates a new RES Workspace Manager Datastore?

- A. Support Manager
- B. Technical Manager
- C. Application Manager

D. Real Enterprise Manager

Correct Answer: B

QUESTION 126

Q68:

What is the task of the Workspace Designer?

- A. Collect data from unmanaged environments
- B. Help to create managed user workspace objects
- C. Define which RES Workspace Manager features should be enabled
- D. Provide an overview of a fully managed workspace

Correct Answer: B

QUESTION 127

Q69: (Available in RES Online Learning)

An administrator has chosen to analyze Applications using the Workspace Designer. When the sample files have been analyzed, a specific application displays 71% next to it. What does this percentage mean?

- A. That 71% of the sample files contain this application
- B. That 71% of the users that need this application will receive it
- C. That 71% of the users that have this application actually use it
- D. That 71% of the sample files are available for this application

Correct Answer: A

QUESTION 128

Q70:

What command line can an administrator use to start a RES Workspace Manager Session in an Exclusive Workspace Container?

- A. %programfiles%\RES Workspace Manager\pfwsmgr.exe /ws <name of workspace container>
- B. %programfiles%\RES Workspace Manager\pwrmenu.exe /ws <name of workspace container >
- C. %programfiles%\RES Workspace Manager\pfwsmgr.exe /ew <name of workspace container >
- D. %programfiles%\RES Workspace Manager\pwrmenu.exe /ew <name of workspace container >

Correct Answer: C

QUESTION 129

Q71:

Which of the following statements are true about User Installed Applications?

1. User Installed Applications allows a specific end user to install software.
2. User Installed Applications can be used on every OS Version of workstations and servers running RES Workspace Manager.
3. RES Workspace Manager will grant the appropriate local privileges to the user account if needed.
4. User Installed Applications can be started via the other tab in Workspace Preferences.

- A. 1 and 2
- B. 1,2, and 4
- C. 1, 3, and 4
- D. 1 and 4

Correct Answer: D

QUESTION 130

Q72: (Available in RES Online Learning)

What is the best way to review which web sites were visited by users?

- A. Enable the WebTrace option in Usage Tracking
- B. Configure an "Websites visited" event in Alerting
- C. Filter in the Usage Tracking Viewer on the Internet Explorer application
- D. Enable Network Security in learning mode and reviewing Network Security logs

Correct Answer: A

QUESTION 131

Q73:

For applications A and B, User Settings are enabled in the Zero Profile mode "Track specified settings on application/session start/end". Application A has a Targeted Item

1; application B has a Targeted Item

2. The administrator decides to link the User Settings of application A to application B.

What will happen to Targeted Items 1 and 2?

- A. Targeted Item 1 remains with Application A; Targeted Item 2 remains with application B
- B. Targeted Item 1 is copied to application B
- C. Both applications get both Targeted Items
- D. Targeted Item 1 is deleted; Targeted Item 2 remains with application B

Correct Answer: B

QUESTION 132

Q74: (Available in RES Online Learning)

An administrator has configured User Settings for a specific application to track registry and files.

At application level, the User Setting is enabled. Start tracking changes is configured to track changes immediately; however, no changes are being preserved for users of the application.

Which of the following could be the cause of this problem?

- 1. Sampling mode is disabled.
- 2. User Settings is disabled at global level.
- 3. "Preserve" and "Apply" are both checked.
- 4. "Allow users to restore their own settings" is disabled.

- A. 1 and 2
- B. 2 only
- C. 3 only
- D. 4 only

Correct Answer: B

QUESTION 133

Q75:

The /EXPIREDAYS parameter specifies the

- A. number of days before a sample file should be deleted.
- B. number of days the Desktop Sampler needs to remain installed.
- C. maximum number of days an application needs to be accessed.
- D. number of days the Desktop Sampler should wait before sampling.

Correct Answer: B

QUESTION 134

Q76:

What is a Workspace Extension?

- A. A workstation-installed application that is integrated in a laptop environment
- B. A Terminal Server-installed application that is published through the RES Subscriber
- C. A workstation-installed application that is integrated in a Terminal Server environment
- D. A Terminal Server-installed application that is published through the RES Workspace Extender

Correct Answer: C

QUESTION 135

Q77: (Available in RES Online Learning)

In which of the following ways can an Instant Report be generated?

- 1. Using a pwrtech.exe command line parameter
- 2. Clicking the "Instant Report" button of a feature
- 3. From the context menu of a RES Workspace Manager feature
- 4. From the "Action" menu in the RES Workspace Manager Management Console

- A. 1, 2, and 3 only
- B. 1, 2, and 4 only
- C. 2, 3, and 4 only
- D. 1, 2, 3, and 4

Correct Answer: C

QUESTION 136

Q78: (Available in RES Online Learning)

An administrator will set the "Unmanaged shortcuts to same executable" option to "replace with managed shortcuts" when

- 1. Transferring from an unmanaged environment to a managed workspace.
- 2. Enabling the "managed applications" feature for the first time.
- 3. Both managed and unmanaged shortcuts to the same executable exist.

- A. 1 and 2
- B. 1 and 3

- C. 3 only
- D. 1, 2, and 3

Correct Answer: D

QUESTION 137

Q79:

Under Advanced Detection of Connection State, the administrator created the following configuration: Zone: Online Detect IP Address: 10.1.1.1 Timeout: 100 ms Retries: 3 Zone: Online Detect IP Address: 10.1.1.2 Timeout: 50 ms Retries: 3 When will RES Workspace Manager consider the user Workspace to be online?

- A. When both ip addresses reply to a ping request
- B. When one of the ip addresses replies to a ping request
- C. When the ping reply count is higher than specified
- D. When the ping reply timeout is higher than specified

Correct Answer: C

QUESTION 138

Q80:

The RES Workspace Manager Workspace composer

- A. is the managed uniform workspace the end users are presented with.
- B. are the actual machines RES Workspace Manager is installed on.
- C. is the central database for your RES Workspace Manager environment.
- D. is central point of administration for your RES Workspace Manager environment.

Correct Answer: A

QUESTION 139

Q81:

When using E- mail Templates with Microsoft App-V, the MAPI profile will be created

- A. on the Microsoft App-V Server
- B. on the user's home drive
- C. in the virtual environment
- D. in the RES Workspace Manager Datastore

Correct Answer: C

QUESTION 140

Q82:

Which of the following statements about Scope Control are true?

1. Only one Scope can be active for an administrator within the Management Console.
2. When a Scope is active for an administrator, objects in the Management Console may appear read-only.
3. A Scope cannot be limited to a certain Workspace Container.
4. A Scope cannot be limited to a certain Zone.

- A. 1 and 2
- B. 1 and 3
- C. 2 and 4
- D. 2, 3, and 4

Correct Answer: C

QUESTION 141

Q83:

The option "Allow users to restore their own settings" is selected for an application, but a user of the application complains that the "Restore" option has not become available. What is the most likely cause?

- A. The option "number of sessions to keep" has not been set.
- B. The user has no stored settings to restore.
- C. The application is running in Sampling mode.
- D. The user has selected the option "Do not show this message again."

Correct Answer: B

QUESTION 142

Q84: (Available in RES Online Learning)

An administrator can specify a screensaver picture for a specific group of users by

- A. adding exceptions to the default shell
- B. enabling "Do not configure Workspace Manager screensaver"
- C. configuring Actions to set the %saverpic% variable
- D. using User Home Directory to copy a screensaver picture

Correct Answer: C

QUESTION 143

Q85: (Available in RES Online Learning)

With application license control enabled for all applications, where can an administrator find a detailed report on application license usage?

- A. Usage Tracking
- B. Instant Reports
- C. Modification Log
- D. Workspace Analysis

Correct Answer: A

QUESTION 144

Q86:

Which of the following rules can be used with Zones?

1. USB serial number
2. Active Directory Site
3. Hardware requirement

4. Terminal Server listener name

- A. 1 and 2
- B. 3 and 4
- C. 1, 3, and 4
- D. 1, 2, 3, and 4

Correct Answer: D

QUESTION 145

Q87: (Available in RES Online Learning)

When authorizing a blocked file from the Read-Only Blanketing Log, which permissions are available?

- A. Read/Write
- B. Execute/Modify
- C. Read/Modify
- D. Execute/Write

Correct Answer: B

QUESTION 146

Q88:

What can an administrator do with the Workspace Model?

1. Enable or disable a specific feature in RES Workspace Manager
2. Change a feature's mode for a specific Workspace Container
3. Analyze the impact of a specific setting in RES Workspace Manager

- A. 1 only
- B. 1 and 2
- C. 3 only
- D. 1 and 3

Correct Answer: B

QUESTION 147

Q89:

What is the best practice to deny all administrators access to the node "Diagnostics" EXCEPT for one user called ADMIN?

- A. Modify the Administrative Role Technical Managers for all the administrators and create a new full access role for ADMIN.
- B. Create a new role for all the administrators and verify that the Technical Managers role is assigned only to ADMIN.
- C. This is not possible because "Diagnostics" is a global node and cannot be assigned to a certain Administrative Role, Filter, or Scope.
- D. Create a Filter for all the administrators and verify that the Filter does NOT apply to ADMIN.

Correct Answer: B

QUESTION 148

Q90: (Available in RES Online Learning)

Automatically setting the Workspace Composer as default shell is possible if

1. An administrator performs an unattended installation of RES Workspace Manager.
2. A Console Only installation of RES Workspace Manager is performed.
3. A RES Workspace Manager installation is performed on a Terminal Server.

- A. 1 only
- B. 2 only
- C. 1 and 2
- D. 1, 2, and 3

Correct Answer: A

QUESTION 149

Q92:

Given the following:

In an environment running the Workspace Extender, Internet Explorer runs as a subscribed application

The file association 'http' is added to the subscribed application Internet Explorer and the setting 'Also register this command on the client using the Workspace Extender' is enabled.

What will happen when a user clicks an http link in a Terminal Server session?

- A. RES Workspace Manager will start the Terminal Server's Internet Explorer.
- B. RES Workspace Manager will start Internet Explorer as a workspace extension.
- C. RES Workspace Manager will start the default application for the http file association.
- D. RES Workspace Manager will start the client's default application for the http file association.

Correct Answer: B

QUESTION 150

Q93:

When a Drive Mapping has been configured with Access Control > Identity, Access Control > Locations & Devices, and Workspace Control, it will be applied to the user if

- A. Access Control > Identity, Access Control > Locations & Devices, and Workspace Control match the user's session.
- B. Access Control > Identity settings match the user's session; Access Control > Locations & Devices and Workspace Control are optional.
- C. Either Access Control > Identity or Access Control > Locations & Devices matches the user's session; Workspace Control is optional.
- D. Workspace Control matches the user's session and either Access Control > Identity or Access Control > Locations & Devices matches the user's session.

Correct Answer: C

QUESTION 151

Q94: (Available in RES Online Learning)

Which statements are true about User Registry Actions?

1. To replace the imported registry settings, import a new registry file and perform a "differential merge."
2. To remove a specific registry key from the user registry, use "toggle-remove."
3. To import only changed settings, import a new registry file and perform an "incremental merge."

- A. 1 only
- B. 2 only
- C. 1 and 2
- D. 2 and 3

Correct Answer: B

QUESTION 152

Q95:

Can an administrator configure both Access Control for an Administrative Role and Access Control for the Scope of that Administrative Role?

- A. No, this is not possible.
- B. Yes, this is possible but unnecessary, because Access Control for the Administrative Role will overrule Access Control for the Scope.
- C. Yes, this is possible; both sets of Access Control will be used to determine which users have access to the Administrative Role.
- D. Yes, this is possible; one applies to which users have access to the Administrative Role and the other applies to the settings these users will see.

Correct Answer: D

QUESTION 153

Q96:

Which of the following tasks are performed by the RES Workspace Manager Agent Service?

1. Checking datastore connectivity
2. Unlocking and locking the User Registry
3. Handle license requests

- A. 1 only
- B. 1 and 2
- C. 2 and 3
- D. 1,2, and 3

Correct Answer: D

QUESTION 154

Q97:

Which of the following Statements is true regarding the Desktop Sampler?

1. It can be installed on a Terminal Server.
2. It can be installed on a workstation.
3. It can be installed using command line parameters.

- A. 1 only
- B. 1 and 3

- C. 2 and 3
- D. 1, 2, and 3

Correct Answer: D

QUESTION 155

Q98:

What RES Workspace Manager feature must an administrator use to monitor if users save files to the local hard drive of their computers?

- A. Read-Only Blanketing in Enabled mode
- B. Read-Only Blanketing in Learning mode
- C. Files and Folders in Enabled mode
- D. Files and Folders in Learning mode

Correct Answer: B

QUESTION 156

Q99:

Several sub processes are presented below. Which of the following sub processes does the RES Workspace Manager Agent Service contain?

- 1. resop
 - 2. pwr-cache
 - 3. islogoff
 - 4. memshield
-
- A. 1, 2, and 3
 - B. 2, 3, and 4
 - C. 1, 3, and 4
 - D. 1, 2, 3, and 4

Correct Answer: A

QUESTION 157

Q100: (Available in RES Online Learning)

A Workspace Container consists of

- A. Organizational Units
- B. computers running an RES Workspace Manager agent.
- C. Zones based on (partial) computer name
- D. applications which are made available for a specific user

Correct Answer: B

QUESTION 158

Q101: (Available in RES Online Learning)

Which RES Workspace Manager component or tab provides users with information about application availability, distribution and responsibility?

- A. Workspace Preferences > Diagnostics
- B. The TaskList button
- C. PowerHelp
- D. The RES Workspace Composer / About

Correct Answer: C

QUESTION 159

Q102: (Available in RES Online Learning)

Which of the following file types can be directly imported when creating a new application?

- 1. .LNK
- 2. .OSD
- 3. .PROFILE
- 4. .EXE

- A. 1 and 4
- B. 1, 2, and 4
- C. 2, 3, and 4
- D. 1, 2, 3, and 4

Correct Answer: D

QUESTION 160

Q103 (Available in RES Online Learning)

Which of the following statements about the RES Workspace Manager communication model are true?

- 1 Local caches are updated through selective synchronization
- 2 both upstream and downstream communication is asynchronous
- 3 RES Workspace Manager Agents communicate directly with the Datastore

- A. 1 and 2
- B. 2 and 3
- C. 1 and 3
- D. 1,2 and 3

Correct Answer: D

QUESTION 161

Q104 (Available in RES Online Learning)

Which of the following platforms are supported for the RES Workspace Composer?

- 1 Microsoft Windows Vista X64
- 2 Microsoft Windows 2000
- 3 Microsoft Windows 7 x86
- 4 Microsoft Windows 2008 R2 x64

- A. 1,2 and 3
- B. 2,3 and 4
- C. 1,3 and 4
- D. 1,2, 3 and 4

Correct Answer: C

QUESTION 162

Q105 (Available in RES Online Learning)

Which of the following database types are supported by RES Workspace Manager?

- 1 IBM DB2 8.1 x86
- 2 Microsoft SQL Server 2005 Express
- 3 Microsoft SQL Azure

- A. 1 and 2
- B. 1 and 3
- C. 2 and 3
- D. 1,2 and 3

Correct Answer: D

QUESTION 163

Q106 (Available in RES Online Learning)

If an administrator edits a RES Workspace Manager agent to start the Workspace Composer automatically, he actually changes

- A. an HKEY_LOCAL_MACHINE registry key
- B. an HKEY_CURRENT_USER registry key
- C. Environment settings of the ICA or RDP protocol
- D. Environment settings of Active Directory User Properties

Correct Answer: A

QUESTION 164

Q108 (Available in RES Online Learning)

When a trial version of RES Workspace Manager is installed, an evaluation license for

- A. 25 named sessions is made available automatically
- B. 50 named sessions is made available automatically
- C. 25 concurrent sessions is made available automatically
- D. 50 concurrent sessions is made available automatically

Correct Answer: A

QUESTION 165

Q110 (Available in RES Online Learning)

RES Workspace manager can retrieve information from

- 1 Microsoft Windows Domains
- 2 Microsoft Active Directory Services
- 3 Novell Directory Services
- 4 the local computer

- A. 1 and 2
- B. 1, 2 and 4

- C. 2 and 3
- D. 1, 2, 3 and 4

Correct Answer: D

QUESTION 166

Q111 (Available in RES Online Learning)

Which registry hives can be used when creating a Zone based on Registry setting?

- 1 HKEY_USERS
- 2 HKEY_CLASSES_ROOT
- 3 HKEY_CURRENT_USER
- 4 HKEY_LOCAL_MACHINE

- A. 1 and 3
- B. 2 and 3
- C. 3 and 4
- D. 1, 2, 3 and 4

Correct Answer: C

QUESTION 167

Q112 (Available in RES Online Learning)

For which of the following can Administrative Roles be used as an Access Control mechanism?

- 1. Applications
- 2. Action settings
- 3. Shell exceptions
- 4. Data Sources

- A. 1 and 2 only
- B. 1, 2 and 3 only
- C. 1, 2, 3 and 4
- D. 1, 2 and 4 only

Correct Answer: D

QUESTION 168

Q113 (Available in RES Online Learning)

An administrator has chosen to analyze Applications using the Workspace Designer. When the sample files have been analyzed a specific application displays 98% next to it. What does this percentage mean?

- A. 98% of the sample files contains this application
- B. 98% of the users that need this application will receive it
- C. 98% of the users that have this application actually use it
- D. 98% of the sample files are available for this application

Correct Answer: A

QUESTION 169

Q114 (Available in RES Online Learning)

Which of the following Statements is true:

- 1 The Desktop Sampler can be installed on a Terminal Server
- 2 The Desktop Sampler can be installed on a workstation
- 3 The Desktop Sampler can be installed using command line parameters

- A. only 1
- B. 2 and 3
- C. 1 and 3
- D. 1, 2 and 3

Correct Answer: D

QUESTION 170

Q115 (Available in RES Online Learning)

Which of the following statements are true?

If a new Managed Application is imported

- 1: File Types are added automatically
- 2: mailto: and ftp: associations can be configured with File Types
- 3: DDE support is enabled by default for file types supporting this

- A. Only 1
- B. 1 and 2
- C. 2 and 3
- D. 1, 2 and 3

Correct Answer: C

QUESTION 171

Q116 (Available in RES Online Learning)

Having configured a Data Source, you need to

- A. Install the ODBC drivers on the relevant machines
- B. Add them to the Datastore
- C. Link the Data Source to a Managed Application

Correct Answer: C

QUESTION 172

Q118 (Available in RES Online Learning)

Which statements about Drive Substitutes are true?

- 1 Drive substitutes can depend on the status of the network connection
- 2 Drive substitute can be set when a session starts
- 3 Drive substitute can be set when an application starts

- A. only 2
- B. 1 and 3
- C. 1 and 2
- D. 1, 2 and 3

Correct Answer: D

QUESTION 173

Q119 (Available in RES Online Learning)

If Lockdown and Behavior is disabled, what will happen with the options marked with a Lock?

- A. These options are always evaluated and, if selected, applied.
- B. These options are not evaluated.

Correct Answer: B

QUESTION 174

Q120 (Available in RES Online Learning)

Which statements are true

- 1. A global User Setting is loaded at the start of the user session
- 2. An application-based User Setting inherits the application's Access Control
- 3. Global User Settings can be linked so that the it can uses the User Settings of other Global User Settings
- 4. You can set additionally restrictive Access Control and Workspace Control on the application User Setting itself

- A. 1 and 3
- B. 1 and 4
- C. 1, 2 and 3
- D. 1, 2 and 4

Correct Answer: D

QUESTION 175

Q121 (Available in RES Online Learning)

The administrator wants to check the content of a user's stored settings for a specific User Setting. Which options are available?

- 1. Locate and unzip the files on the user's home drive.
- 2. Use the option "View stored settings" in the user's Workspace Analysis
- 3. Use the option "View stored settings" on the Sampled Data tab.

- A. 1 and 2 only
- B. 2 and 3 only
- C. 2 only
- D. 3 only

Correct Answer: C

QUESTION 176

Q122 (Available in RES Online Learning)

If an application's User Settings are enabled in the Zero Profile mode "Track any setting changed by application immediately". What changes will be preserved as a result?

- 1. Changes in HKEY_CURRENT_USER
- 2. Changes in HKEY_LOCAL_MACHINE\Software\- 3. Changes in %APPDATA%

4. Changes in %LOCALAPPDATA%

- A. 1, 3, and 4 only
- B. 1 and 3 only
- C. 1 and 4 only
- D. 1, 2, 3 and 4

Correct Answer: A

QUESTION 177

Q123 (Available in RES Online Learning)

What statements about RES VDX Integration is true?

- 1 RES VDX Integration can be used with Workspace Extensions
- 2 RES VDX allows locally installed applications to run in a Terminal Server session

- A. Only 1
- B. Only 2
- C. 1 and 2

Correct Answer: C

QUESTION 178

Q124 (Available in RES Online Learning)

For which application virtualization solutions can Generic Isolation Integration be used in RES Workspace Manager?

- A. ThinApp and Citrix
- B. ThinApp, Citrix and Microsoft App-V.
- C. ThinApp, Citrix, Microsoft App-V and VMWare.
- D. ThinApp, Citrix, Microsoft App-V, VMWare and Subscribed Applications.

Correct Answer: A

QUESTION 179

Q125 (Available in RES Online Learning)

RES Automation Manager Integration allows you to

- 1 install software in the user Workspace
- 2 create of user profiles in the User Workspace
- 3 install RES Workspace Manager

- A. 1 only
- B. 2 only
- C. 1 and 2 only
- D. 1, 2 and 3

Correct Answer: A

QUESTION 180

Q127 (Available in RES Online Learning)

RES Web Portal Integration allows you to

- A. manage your RES Workspace Manager Console via a web browser.
- B. make a virtual desktop available to your users and offer the Workspace Composer through a web browser

Correct Answer: B

QUESTION 181

Q127 (Available in RES Online Learning)

How can Building Blocks be used in combination with Workspace Containers?

- A. Building Blocks can be imported into a new or existing Workspace Container and all data will be used.
- B. Building Blocks can be merged into a new or existing Workspace Container and only Workspace-controlled items will be used.
- C. Building Blocks can be imported into an existing Workspace Container and all data will be used.
- D. Building Blocks can be imported into an existing Workspace Container and only Workspace-controlled items will be used.

Correct Answer: D

QUESTION 182

Q128 (Available in RES Online Learning)

A Workspace Container can be used to organize the RES Workspace Manager environment in the following ways:

- 1) by computer type (e.g. laptops, desktops, terminal servers)
- 2) by customer (e.g. hosting multiple environments on shared infrastructure)
- 3) by hardware requirements (e.g. amount of RAM or processor present)
- 4) by functionality (e.g. basic and advanced desktop environments)

- A. 1 and 3 only
- B. 1 and 4 only
- C. 1, 2 and 4 only
- D. 1, 3 and 4 only

Correct Answer: C

QUESTION 183

Q129 (Available in RES Online Learning)

Remote Assistance helpers can remote control

1. Laptops.
2. Terminal Server Sessions.
3. Workstations.

- A. only 1
- B. only 2
- C. only 1,2
- D. only 1,3

Correct Answer: D

QUESTION 184

Q130 (Available in RES Online Learning)

What is the BEST way to review actual RES Workspace Manager license usage over a period of time?

- A. Filter the Audit Trail on "License" events.
- B. Use the "Audit" button on the "Licensing" screen.
- C. Use the "Daily maximum users" view in the Usage Tracking Viewer.
- D. Use the "Computer usage per day" view in the Usage Tracking Viewer.

Correct Answer: C

QUESTION 185

Q131 (Available in RES Online Learning)

When users start work in the morning, they experience excessive logon times. The administrator investigates the problem and discovers that the large numbers of simultaneous logons are affecting the performance of the entire environment. Which RES Workspace manager feature can be used to improve this situation?

- A. User Sessions
- B. Sessions Security
- C. Access Balancing
- D. Access Control

Correct Answer: C

QUESTION 186

Q132 (Available in RES Online Learning)

What is the correct sequence?

- A. Access Balancing, Sessions, Load Balancing
- B. Access Balancing, Load Balancing, Sessions
- C. Load Balancing, Access Balancing, Sessions
- D. Load Balancing, Sessions, Access Balancing

Correct Answer: D

QUESTION 187

Q133 (Available in RES Online Learning)

How does RES Workspace Manager treat hypertreading or multicore CPUs with regard to CPU Optimization and its thresholds?

- A. Each thread/core is treated as a single CPU. The CPU Optimization thresholds are independent of the number of threads/cores.
- B. They are treated as standalone CPUs. The CPU Optimization thresholds are independent of the number of CPUs.
- C. Each thread/core is treated as a single CPU. The administrator needs to multiply the CPU Optimization

threshold by the total amount of threads/cores.

D. They are treated as standalone CPUs. The administrator needs to multiply the CPU Optimization threshold by the total amount CPUs.

Correct Answer: B

QUESTION 188

Q134 (Available in RES Online Learning)

What is the final step in the order of events when a session ends if Instant Logoff is enabled?

- A. Remove Session Security
- B. Cleanup Folder Redirections
- C. Remove drive mappings
- D. Disconnect Session

Correct Answer: B